

FOREWORD

Presented number of Silesian University of Technology, Organization and Management Series.

The number consists of 60 papers that are the result of research of scientists from various universities. The papers concentrate on many topics connected with organization and management. Authors concentrate on problems connected with: management, human resource management, customer satisfaction, production management, supply chain management, healthcare management, marketing, safety management and project management.

Wishing you many scientific inspirations

Yours sincerely,

Mateusz Naramski

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