

CONTENTS

Foreword	7
1. Victor I. ALEXANDROV, Pavel N. MAHARATKIN, Inna S. TRUFANOVA – Effective parameters of tail processing gold-bearing ore hydrotransport for Verninskaya processing factory	9
2. Józef Marian BENDKOWSKI, Jacek Maria BENDKOWSKI – Development of freight transport in the European Union – selected issues	23
3. Seweryn CICHÓN – Influence of knowledge management on effective functioning of public institutions in public administration	47
4. Krystyna CZAPLICKA-KOLARZ, Mariusz KRUCZEK, Małgorzata MARKOWSKA – Assessment model of regions' competitive advantage based on statistical data and indicator analyses	57
5. Anna ĆWIAKAŁA-MALYS, Małgorzata DURBAJŁO-MROWIEC – Security of accounting records in the units of a municipal government	71
6. Mateusz DULEWSKI, Izabela JONEK-KOWALSKA – Use of customer satisfaction survey in analytical marketing of a research institute	89
7. Dorota GAWROŃSKA – Management of municipal waste collection and management services	101
8. Justyna GÓRNA – The impact of management systems on the activities of enterprises in the area of pest control	109
9. Jolanta GUMIŃSKA, Marcin KŁOS – Economic aspects of pretreatment technologies before reverse osmosis	119
10. Adam GUMIŃSKI, Artur DYCZKO, Rafał RYCHTER, Adam BOSOWSKI – Risk management in JZR Development Programme	133
11. Barbara HADRYJAŃSKA – Municipal bonds used by polish rural municipalities as an example of external financing for investments	143
12. Patrycja HĄBEK – Corporate social responsibility reporting in mining sector. The European Union perspective	159
13. Alina ILINOVA, Victoria SOLOVYOVA – Prospects of oil production in the Russian Arctic: technological aspect	173
14. Józef JANCZAK, Maciej MARCZYK – Selected problems of the organization of communication information system in the territorial defence forces	183
15. Piotr JANKE, Paweł JOŃCZYK – Utilisation of the artificial neural network in the strategy for the allocation of storage space	197
16. Sabina KAUF – Smart city in the era of the fourth industrial revolution	211
17. Mariusz KMIĘCIK – Transfer the function of forecasting to 3PL enterprise in distribution network – theoretical considerations	221

18. Radosław KORNEĆ – Development of selected cities from Masovian Voivodeship in the aspect of the urban resilience concept	233
19. Mariusz KRUCZEK, Anna MODLISZEWSKA, Zbigniew ŻEBRUCKI – Electronic freight exchange in the execution of logistics services	247
20. Dorota KUREK – The course and conditions of the process of selecting police officer candidates	259
21. Filip LIEBERT – Holacracy as a new approach to new product development in IT industry – case study	279
22. Radosław LUBERA, Mateusz ZACZYK – Freight transport in the cross-border areas of the Silesian Voivodeship in the context of the Baltic-Adriatic corridor	297
23. Oksana MARININA, Marina NEVSKAYA, Svetlana IVANOVA – Cost optimization of an investment project based on contract strategies	309
24. Piotr MAŚLOCH, Piotr GÓRNY – Information security management in the global world of the 21st century	321
25. Anna MUSIOŁ-URBAŃCZYK, Barbara SORYCHTA-WOJSCZYK – The concept of a procedure for managing the 'metropolitan solidarity fund' programme	333
26. Marlena NIEMIEC – Organizational culture of the War Studies University in opinion of students of the Faculty of Management and Command	345
27. Hubert PACHCIAREK, Malwina SZAREK, Daniel WIATEREK – Models of innovation institutions management in the university ecosystem	359
28. Milena PALCZEWSKA – Polemology as a subject of teaching in higher studies	373
29. Ecaterina RESNIOVA, Tatiana PONOMARENKO – Sustainable functioning of the energy sector in emerging countries of the Eastern Europe	389
30. Szymon RUBISZ – Lex Uber. Obligations of the intermediary and driver in new road transport regulations	399
31. Magdalena RYBACZEWSKA-BŁĄŻEJOWSKA – Eco-innovation measurement of enterprises – validation of the LCA-based approach	417
32. Krzysztof SKOWRON, Daria CHEBA – Computerisation of modern medical facility on the example of the Przychodnia Akademicka sp. z o.o.	429
33. Konrad STAŃCZYK – Poland's economic security in the context of globalisation processes	445
34. Malwina SZAREK, Hubert PACHCIAREK – Application of stakeholder analysis in university-owned special purpose vehicles	459
35. Agnieszka SZCZYGIELSKA – Edutainment in the armed forces of the Republic of Poland	471
36. Tomasz SZEWC – Protection of personal data in the freight forwarding industry	485
37. Danuta SZWAJCA – Requirements of digital consumers as a source of innovative solutions for contemporary enterprises	501
38. Joanna TOCZYŃSKA – Analysis of the implementation of R&D projects of enterprises with EU funds in the Silesian Voivodeship	515

39. Mateusz TRZECIAK – Key risk factors in IT projects managed with the use of agile methods	533
40. Anna TSVETKOVA, Alexey FADEEV, Alexey CHEREPOVITSYN, Igor IVANOV – Risk management capabilities in the extraction of sea hydrocarbons in the Arctic region	547
41. Yurii VASILEV – The ways of creating public perception of CCS-technologies in Russian Federation	559
42. Agata WARMIŃSKA – The entrepreneurial process of discovery in regional development management	569
43. Jerzy WĄCHOL – Process management and trends in company management	585
44. Wioletta WEREDA, Tomasz ZACŁONA – Shaping the image as a management instrument in the contemporary enterprise	597
45. Karolina WIELICKA-GAŃCZRCZYK – Place of social responsibility in project management	613
46. Aleksandra WIERZBICKA – The last mile transport	625
47. Radosław WOLNIAK – Quantitative relations between the implementation of industry management systems in European Union countries	635
48. Jacek WOŹNIAK, Zdzisław WOJCIECHOWSKI – Innovations as a business risk in enterprises	647
49. Katarzyna ZAWIERUCHA – The development of the modern world in the aspect of new technologies	661
50. Aleksandra ZIARKIEWICZ, Justyna GÓRNA – Complaints root cause analysis as a part of the medical devices quality improvement process	675
51. Zbigniew ŻEBRUCKI, Mariusz KRUCZEK, Ewelina NIESZPOREK – Customer satisfaction survey of urban public transport	685