

FOREWORD

Presented number of Silesian University of Technology. Scientific Papers. Organization and Management Series. Contemporary management. The number is result researches of scientist from various universities. The number consists of 27 papers.

The papers presented in the number concentrate on many topics connected with organization and management. Authors concentrate on problems connected with: quality management, customer satisfaction, restructuration, production management, supply chain management, healthcare management, marketing, safety management, human resource management and project management.

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