

FOREWORD

Presented number of Silesian University of Technology. Scientific Papers. Organization and Management Series concentrate on various aspects of management in industrial and services. The number is result researches of scientist from various Universities from Poland and abroad. The number consists of 12 papers.

Foreign authors came from Portugal, Germany and Ukraine. Scientifics from Portugalia describes problems of barriers between education and business. Paper written in international Germany-Polish collaboration describes problems of automobile industry which is very important in both countries. Ukrainian authors concentrate on problems connected with the use of information technology in truism.

The rest of the articles presented in the given number are about: quality management method and tools, talent management, the analysis of capital market, cluster management, innovation management, foresighting, consumer satisfaction and managerial competencies.

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